Student Success and Advising (SSA) creates opportunities for undergraduate students to thrive by providing a system of support to foster academic success, retention, and timely degree attainment. Working collaboratively with the colleges and campus partners, we assist students in achieving their academic and personal goals.

**Advisor Training and Development Team**
- 484 total attendance at synchronous programming
- 231 course completions across five webcourses

**Advising Updates Forum**
- 276 attendees
- 15 state college partners

**NEW**
- Advisor Mentorship Program
  - Developing as an Academic Advising Professional webcourse

**Knights Major Exploration and Transition Center**
- 750 student meetings with KMETC PeerKnight Coaches
- MyMajors Assessment added to the Major Exploration Program
- 63% contact increase with the undeclared population
- The Major’s Fair expanded into a full week program in fall 2021 with a 55% increase in student participation
- 60 Think 30 scholarships awarded in Fall 2021

**Pre-Health and Pre-Law Advising**
- 9,000+ UCF Pre-Health and Pre-Law students
- 93%+ student satisfaction with advising, workshops, and mock interviews

**UCF National Rankings**
- #19 in applicants to allopathic (M.D.) medical schools
- #10 in applicants to osteopathic (D.O.) medical schools
- #14 in applicants to law schools

Dr. DeLaine Priest, Associate Vice Provost, Student Success and Advising
Division of Student Learning and Academic Success
**myKnight STAR**

- **28 units** provide online appointment scheduling to students

**NEW VIDEO**

**Online appointment scheduling guide**

**3,547 total views**

**MAY 2022**

Activated **Enrollment Campaigns** feature with the ability to send automatic messaging based on enrollment status to encourage course registration

**NEW TRAINING**

**myKnight STAR Advisor Consultation**

- **32 consults completed**

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**KnightBot - Advising**

Launched **August 15** on the SSA webpage!

**KnightBot** is an academic advising resource that will help answer students’ general questions

- **24/7** Provides on-demand answers in a centralized location

Since it uses artificial intelligence, the more KnightBot is used, the smarter it becomes!

Hi there! My name is KnightBot! I’m here to answer your general questions about Academic Advising. Ask Away!

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**Advising Community Updates**

- Academic Services for Student-Athletes (ASSA) joined Student Success and Advising in Summer 2022
- **15 new advisor lines were added** within the colleges and SSA in spring 2022
- UCF advisors participated in the NACADA & University Innovation Alliance Professional Development Series
- **13 Student Success and Advising Certificates awarded**
  - **6 Advisor Track**
  - **7 Student Support Track**

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**SSA Online Resources for Student Success**

- **NEW VIDEO**

**Completing a Course Withdrawal**

- **1,223 video views**
- **8,695 page views**

**Completing a Course Withdrawal** page created to host the new video guide and provide action steps for students

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**Reporting timeframe: August 23, 2021 to August 19, 2022 unless otherwise noted**