Student Success and Advising (SSA) creates opportunities for undergraduate students to thrive by providing a system of support to foster academic success, retention, and timely degree attainment. Working collaboratively with the colleges and campus partners, we assist students in achieving their academic and personal goals.

SSA Units
- Knights Major Exploration and Transition Center
- Pre-Health and Pre-Law Advising
- Academic Services for Student-Athletes
- Advisor Training and Development Team
- KnightBot Advising

Advisor Training and Development Team
- 484 total attendance at synchronous programming
- 231 course completions across five webcourses
- 276 attendees at the Advising Updates Forum
- 15 state college partners were represented at the Advising Updates Forum
- New Program: Advisor Mentoring Program
- New Course: AAT 301 Developing as an Academic Advising Professional Webcourse

Knights Major Exploration and Transition Center
- 750 student meetings with KMETC PeerKnight Coaches
- New Tool: MyMajors Assessment added to the Major Exploration Program
- 63% contact increase with the undeclared population
- The Major’s Fair expanded into a full week program in fall 2021 with a 55% increase in student participation
- 60 Think 30 scholarships awarded in Fall 2021

Pre-Health and Pre-Law Advising
- 9000+ UCF Pre-Health and Pre-Law students
- 93%+ student satisfaction with advising, workshops, and mock interviews
- UCF National Rankings
  - #19 in applicants to allopathic (M.D.) medical schools
  - #10 in applicants to osteopathic (D.O.) medical schools
  - #14 in applicants to law schools
myKnight STAR

- 28 units provide online appointment scheduling to students
- New Video: Online appointment scheduling guide
  - 3547 total views of video
- May 2022: Activated Enrollment Campaigns feature with the ability to send automatic messaging based on enrollment status to encourage course registration
- New Training: myKnight STAR Advisor Consultation
  - 32 consults completed

KnightBot – Advising

- Launched August 15 on the SSA webpage!
- KnightBot is an academic advising resource that will help answer students' general questions
- Provides on-demand answers in a centralized location
- Since it uses artificial intelligence, the more KnightBot is used, the smarter it becomes!

Advising Community Updates

- Academic Services for Student-Athletes (ASSA) joined Student Success and Advising in Summer 2022
- 15 new advisor lines were added within the colleges and SSA in spring 2022
- UCF advisors participated in the NACADA & University Innovation Alliance Professional Development Series
- 13 Student Success and Advising Certificates awarded
  - 6 Advisor Track
  - 7 Student Support Track

SSA Online Resources for Student Success

- New Video: Completing a Course Withdrawal
  - 1223 video views
- Completing a Course Withdrawal page created to host the new video guide and provide action steps for students
  - 8695 page views
- 53597 page views of the Advising Office Directory page

Reporting timeframe: August 23, 2021 to August 19, 2022 unless otherwise noted